

ShawPittman LLP

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DATE: August 1, 2003

TO: Examiner Michael Heck
ORGANIZATION: US Patent and Trademark Office
FAX NUMBER: 703-305-8215

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PHONE NUMBER: 703-746-9419

TOTAL PAGES (INCLUDING COVER): 5

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Brett C. Martin

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FAX NUMBER: 703-770-7901

TEXT:

Examiner Heck:

Pursuant with our telephone conversation, please find enclosed the Customer Number address change linked to application serial number 09/577,658, a copy of the previous correspondence received and an Associate Power of Attorney to completely update the record. Please update your records accordingly. If you should have any further questions please do not hesitate to contact me. We look forward to receiving the next action in this case.

Best regards.

If you do not receive all pages, please call 202.663.8613

Fax Department Information

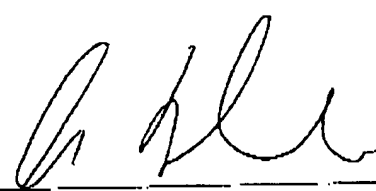
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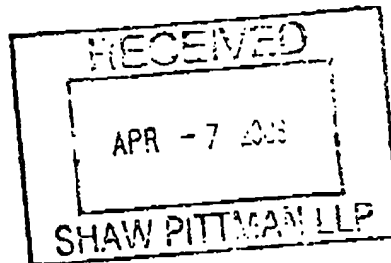
Associate Power Of Attorney Or Agent (37 CFR 1.34) (For Representation Related To A Patent Application)			Docket No. BS99-199
In Re Application Of: April A. OWEN et al.			
Serial No. 09/577,658	Filing Date May 25, 2000	Examiner Michael Heck	Group Art Unit 3623
Invention: SYSTEM AND METHOD FOR MANAGING CUSTOMER CONTACTS AND RELATED INFORMATION			
<u>TO THE ASSISTANT COMMISSIONER FOR PATENTS:</u>			
Please recognize the following as <input checked="" type="checkbox"/> Associate Attorney <input type="checkbox"/> Associate Agent in this application.			
Name: Brett C. Martin			
Reg. No 52,000			
Address: ShawPittman, LLP IP Group 1650 Tysons Boulevard McLean, VA 22102 Customer No.: 28970			
Tel No. 703-770-7792			
 _____ <i>Signature of Principal Attorney or Agent of Record</i>		Dated: August 1, 2003	
<div style="border: 1px solid black; padding: 5px;">Aslan Baghdadi Registration No.: 34,542 ShawPittman, LLP IP Group 1650 Tysons Boulevard McLean, VA 22102 Customer No.: 28970</div> <i>Registration Number & Address of Principal Attorney or Agent of Record</i>		<div style="border: 1px solid black; padding: 5px;">I certify that this document is being deposited on with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231</div> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"><i>Signature of Person Mailing Correspondence</i></div> <div style="border: 1px solid black; padding: 5px; margin-top: 10px;"><i>Typed or Printed Name of Person Mailing Correspondence</i></div>	



Commissioner for Patents
Washington, DC 20231
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Date Mailed: 04/01/2003

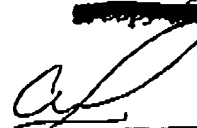
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The request to change the information associated with the above-identified Customer Number has been accepted by the Commissioner of Patents and Trademarks.

The Customer Number may be used to identify the correspondence address or "fee address" for, and/or the appointed practitioner(s) in, a United States patent application or patent. The correspondence address and registration numbers indicated on this notice reflect the current correspondence address and registration numbers associated with the above-identified Customer Number.

PRACTITIONER REGISTRATION NUMBER(S) ASSIGNED TO THAT CUSTOMER NUMBER:

31163, 32329, 34542, 34878, 38500, 41009, 41971, 42115
42956, 43475, 44615, 46271, 51193, 52000, 53100, 53339.


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UNITED STATES DEPARTMENT OF COMMERCE
United States Patent and Trademark Office
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APPLICATION NO	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO	CONFIRMATION NO
09/577,658	03/25/2000	April A Owen	BS99-199	0903

26970 7590 03/21/2003

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EXAMINER

HECK, MICHAEL C

ART UNIT

PAPER NUMBER

3623

DATE MAILED 03/21/2003

Please find below and/or attached an Office communication concerning this application or proceeding.

Due Amendment
Date 6/21/03
Docketed 68

Organization **TC3600** Bid **CPK5**
U. S. DEPARTMENT OF COMMERCE
PATENT AND TRADEMARK OFFICE
WASHINGTON, DC 20231
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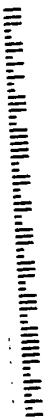
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